

Attachment 1
2020 - 2024 Work Plan

Goal 1: To ensure infants receive a newborn hearing screen no later than 1 month of age, preferably prior to hospital discharge.					
Annual Objective 1.1:	By March 2024, increase by 1% from baseline per year, or achieve at least a 95% screening rate, whichever is less, the number of infants that completed a newborn hearing screen no later than 1 month of age.				
Measures of Success:			Data Source:	Baseline:	Target:
Measure 1.1.A:	Percent of infants that receive a newborn hearing screen no later than 1 month of age.		ERAVE Report	98%	100%
Planned Activities:		Timeframe (MM/YY)		Program Staff/ Stakeholder Responsible	Evaluation
		Start:	End:		
Activity 1.1.1:	Survey birthing facilities and PCP clinics to identify current protocols for providing hearing screening practices and parent education.	4/20	9/20	IHP Manager & Health Program Specialist	Surveys
Activity 1.1.2:	Provide weekly communication to birthing facilities regarding JCIH 1-3-6 recommended practice guidelines.	9/20	3/24	Health Program Specialist	Assessment, Outreach Report, & Monthly Report
Activity 1.1.3:	Assess current educational materials and create/revise materials and guides to share with providers and families.	4/20	3/24	IHP Staff & Advisory Board	PDSA Data Analysis
Activity 1.1.4:	Partner with birthing facilities' education departments to distribute JCIH 1-3-6 recommended practice guidelines to expectant parents.	4/20	3/21	Health Program Specialist	PDSA Data Analysis
Activity 1.1.5:	Conduct media campaigns to increase awareness of the IHP as the state EHDI system and JCIH 1-3-6 recommended practice guidelines.	4/20	3/24	Follow-up Coordinator, AR H&V, & Advisory Board	Analytics

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Planned Activities:		Timeframe (MM/YY)		Program Staff/ Stakeholder Responsible	Evaluation
		Start:	End:		
Activity 1.1.6:	Survey licensed lay midwives to identify current practices and provide education on the IHP and JCIH 1-3-6 recommended practice guidelines.	4/20	3/24	IHP Manager, Health Program Specialist, & Family Health Staff	Outreach Reports & Survey

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Goal 2: To increase the number of infants who do not pass the initial hearing screening and receive a diagnostic audiological evaluation no later than 3 months of age.					
Annual Objective 2.1:	By March 2024, increase by 10% from baseline, or achieve a minimum rate of 85%, the number of infants that completed a diagnostic audiological evaluation no later than 3 months age.				
Measures of Success:			Data Source:	Baseline:	Target:
Measure 2.1.A:	Percent of infants that completed a diagnostic audiological evaluation no later than 3 months age.		ERAVE Reports	31%	45%
Measure 2.1.B:	Number of pediatric audiology clinics entering diagnostic test results in ERAVE.		ERAVE Data	10	15
Planned Activities:		Timeframe (MM/YY)		Program Staff/ Stakeholder Responsible	Evaluation
		Start:	End:		
Activity 2.1.1:	Assess current education materials and create/revise materials and guides to share with audiologists.	4/20	3/24	IHP Staff & Advisory Board	PDSA Data Analysis
Activity 2.1.2:	Distribute Audiology Best Practices and offer technical assistance to audiologist statewide.	4/20	3/24	Audiologist	Monthly Reports

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Goal 3: To increase the number of infants identified to be DHH that are enrolled in EI no later than 6 months of age.					
Annual Objective 3.1:	By March 2024, increase by 15% from baseline, or achieve a minimum rate of 80%, the number of infants identified to be DHH that are enrolled in EI services no later than 6 months of age.				
Measures of Success:			Data Source:	Baseline:	Target:
Measure 3.1.A:	Percent of DHH infants enrolled in EI services no later than 6 months of age.		ERAVE Reports	17%	20%
Measure 3.1.B:	Number of EI service providers consistently reporting data.		ERAVE Reports	1	3
Planned Activities:		Timeframe (MM/YY)		Program Staff/ Stakeholder Responsible	Evaluation
		Start:	End:		
Activity 3.1.1:	Identify EI providers with professional qualifications, core knowledge, and skills to optimize development.	4/20	9/20	IHP Manager & Health Program Specialist	Survey
Activity 3.1.2:	Conduct monthly audits with Part C to ensure documentation of EI services for children who are DHH.	4/20	3/24	Follow-up Coordinator	ERAVE Report
Activity 3.1.3:	Distribute educational materials promoting timely EI enrollment to service providers and families.	4/20	3/24	Health Program Specialist	Outreach Reports

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Planned Activities:		Timeframe (MM/YY)		Program Staff/ Stakeholder Responsible	Evaluation
		Start:	End:		
Activity 3.1.4:	Distribute "What Happens Next" flyer to all families with a newly diagnosed infant/child.	4/20	3/24	Audiologist & Follow-Up Coordinator	ERAVE Reports
Activity 3.1.5:	Assess and revise IHP protocols for conducting follow-up after diagnosis to promote timely enrollment.	9/20	3/24	IHP Staff	PDSA Analysis
Activity 3.1.6:	Increase documentation of EI data in ERAVE and enhance database as needed via contract with ManTech.	4/20	3/24	IHP Manager	ERAVE & Bi- Monthly Status reports

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Goal 4: To increase the number of families enrolled in family-to-family support services by no later than 6 months of age.						
Annual Objective 4.1:	By March 2021, the IHP will work with one family based organization to provide opportunities to enroll families in family-to-family support.					
Measures of Success:				Data Source:	Baseline:	Target:
Measure 4.1.A:	Number of family support activities.			Outreach Reports	0	8
Planned Activities:		Timeframe (MM/YY)		Program Staff/ Stakeholder Responsible	Evaluation	
		Start:	End:			
Activity 4.1.1:	Provide semi-annual virtual events.	4/20	3/21	AR H&V	Sign-in Sheets	
Activity 4.1.2:	Provide semi-annual in-person events.	4/20	3/21	AR H&V	Sign-in Sheets	
Activity 4.1.3:	Provide quarterly chapter events.	4/20	3/21	AR H&V	Sign-in Sheets	
Activity 4.1.4:	Provide family based support through the GBYS program.	4/20	3/21	AR H&V	Monthly Reports	
Activity 4.1.5:	Disseminate educational materials outlining recommended practice guidelines for family support/engagement.	4/20	3/21	Health Program Specialist	Outreach Reports	

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Annual Objective 4.2:	By March 2024, increase by 20 % from year 1 baseline the number of families enrolled in family-to-family support services by no later than 6 months of age.				
Measures of Success:		Data Source:	Baseline:	Target:	
Measure 4.2.A:	Number of families enrolled in family-to-family support services.	AR H&V Report	Year 1 Data-TBD	Year 1 Data-TBD	
Planned Activities:		Timeframe (MM/YY)		Program Staff/ Stakeholder Responsible	Evaluation
		Start:	End:		
Activity 4.2.1:	Continue MOA with AR H&V.	4/21	3/24	IHP Manager & AR H&V	Completion
Activity 4.2.2:	Provide semi-annual virtual events.	4/21	3/24	AR H&V	Sign-in Sheets
Activity 4.2.3:	Provide semi-annual in-person events.	4/21	3/24	AR H&V	Sign-in Sheets
Activity 4.2.4:	Provide quarterly chapter events.	4/21	3/24	AR H&V	Sign-in Sheets
Activity 4.2.5:	Provide family based support through the GBYS program.	4/21	3/24	AR H&V	Monthly Reports
Activity 4.2.6:	Disseminate educational materials outlining recommended practice guidelines for family support/engagement.	4/21	3/24	Health Program Specialist	Outreach Reports

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Goal 5: Provide opportunities for families to connect to a DHH adult to mentor, support, and guide families of DHH children no later than 9 months of age.						
Annual Objective 5.1:	By March 2021, the IHP will work with one family based organization to enroll families in DHH adult-to-family support services by no later than 9 months of age					
Measures of Success:			Data Source:	Baseline:	Target:	
Measure 5.1.A:	Number of family support activities with DHH adult.		AR H&V Report	0	8	
Planned Activities:		Timeframe (MM/YY)		Program Staff/ Stakeholder Responsible	Evaluation	
		Start:	End:			
Activity 5.1.1:	DHH adult hosted semi-annual virtual activities.		4/20	3/21	AR H&V	Sign-in Sheets
Activity 5.1.2:	DHH adult hosted semi-annual in-person activities.		4/20	3/21	AR H&V	Sign-in Sheets
Activity 5.1.3:	DHH adult hosted quarterly chapter activities.		4/20	3/21	AR H&V	Sign-in Sheets
Activity 5.1.4:	Provide access to a DHH Parent Guide as part of the GBYS program.		4/20	3/21	AR H&V	Monthly Reports

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Annual Objective 5.2:	By March 2024, increase by 10% the number of families enrolled in DHH adult-to-family support services by no later than 9 months of age.				
Measures of Success:			Data Source:	Baseline:	Target:
Measure 5.2.A:	Number of families enrolled in DHH adult-to-family support services.	AR H&V Report	Year 1 Data-TBD	Year 1 Data-TBD	
Planned Activities:		Timeframe (MM/YY)		Program Staff/ Stakeholder Responsible	Evaluation
		Start:	End:		
Activity 5.2.1:	DHH adult hosted semi-annual virtual activities.	4/21	3/24	AR H&V	Sign-in Sheets
Activity 5.2.2:	DHH adult hosted semi-annual in-person activities.	4/21	3/24	AR H&V	Sign-in Sheets
Activity 5.2.3:	DHH adult hosted quarterly chapter activities.	4/21	3/24	AR H&V	Sign-in Sheets
Activity 5.2.4:	Provide access to a DHH Parent Guide as part of the GBYS program.	4/21	3/24	AR H&V	Monthly Reports

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Goal 6: Increase the IHP's capacity to lead efforts to engage and coordinate all stakeholders in the state EHDI system.					
Annual Objective 6.1:		By March 2021, the IHP will provide 4 trainings on the key aspects of EHDI to health professionals and service providers.			
Measures of Success:			Data Source:	Baseline:	Target:
Measure 6.1.A:	Number of trainings provided.		Outreach Report	0	4
Planned Activities:		Timeframe (MM/YY)		Program Staff/ Stakeholder Responsible	Evaluation
		Start:	End:		
Activity 6.1.1:	Trainings/Presentations to pediatric/family practitioner residents.	4/20	3/21	IHP Manager & Medical Director	Sign-in Sheets & Assessment
Activity 6.1.2:	Trainings/Presentations for EI providers.	4/20	3/21	IHP Manager & Audiologist	Sign-in Sheets & Assessment
Activity 6.1.3:	Presentations at state association meetings to increase the awareness of the IHP as the state EHDI program.	4/20	3/21	IHP Manager, Medical Director & Audiologist	Sign-in Sheets & Assessment
Activity 6.1.4:	Trainings/Presentations to birthing facilities.	4/20	3/21	IHP Staff	Assessment & Outreach Report
Activity 6.1.5:	Trainings/Presentations to licensed lay midwives.	4/20	3/21	IHP Manager	Assessment & Outreach Report
Activity 6.1.6:	Articles written/shared with healthcare provider associations.	4/20	3/21	IHP Manager, Medical Director & Audiologist	Articles published

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Annual Objective 6.2:	By March 2024, increase by 10% the number of health professionals and service providers trained on key aspects of the EHDI program.			
Measures of Success:		Data Source:	Baseline:	Target:
Measure 6.2.A:	Number of health professionals and services providers trained.	Outreach Report	Year 1 Data-TBD	Year 1 Data-TBD
Planned Activities:		Timeframe (MM/YY)		Program Staff/ Stakeholder Responsible
		Start:	End:	Evaluation
Activity 6.2.1:	Trainings/Presentations to pediatric/family practitioner residents.	4/21	3/24	IHP Manager & Medical Director Sign-in Sheets & Assessment
Activity 6.2.2:	Trainings/Presentations for EI providers.	4/21	3/24	IHP Manager & Audiologist Sign-in Sheets & Assessment
Activity 6.2.3:	Presentations at state association meetings to increase the awareness of the IHP as the state EHDI system.	4/21	3/24	IHP Manager, Medical Director & Audiologist Sign-in Sheets & Assessment
Activity 6.2.4:	Trainings/Presentations to birthing facilities.	4/21	3/24	IHP Staff Assessment & Outreach Report
Activity 6.2.5:	Trainings/Presentations to licensed lay midwives.	4/21	3/24	IHP Manager Assessment & Outreach Report
Activity 6.2.6:	Articles written /shared with healthcare provider associations.	4/21	3/24	IHP Manager, Medical Director & Audiologist Articles published

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Annual Objective 6.3:	By March 2024, facilitate improved coordination of care and services for families and children who are DHH				
Measures of Success:			Data Source:	Baseline:	Target:
Measure 6.3.A:	Number of plans developed to address gaps in the state EHDI system.		IHP Reports	0	2
Measure 6.3.B:	Number of stakeholder meetings.		IHP Reports	0	24
Planned Activities:		Timeframe (MM/YY)		Program Staff/ Stakeholder Responsible	Evaluation
		Start:	End:		
Activity 6.3.1:	Assess and develop a plan to address diversity and inclusion in the state EHDI system.	4/20	3/22	IHP Staff, Advisory Board, & Office of Minority Health	Plan Implementation in Year 3
Activity 6.3.2:	Assess and develop a plan to improve coordination of care and services for families and children who are DHH.	4/20	3/23	IHP Staff & All Stakeholders	Plan Implementation in Year 4
Activity 6.3.3:	Maintain and promote IHP website.	4/20	3/24	IHP Staff	Consumer Feedback
Activity 6.3.4:	Convene stakeholder meetings (advisory board, learning community, and workgroups).	4/20	3/24	IHP Staff	Sign-in Sheets
Activity 6.3.5:	Facilitate active partnerships at various levels across the health care system to improve outcomes for children.	4/20	3/24	IHP Staff	IHP Reports